



FLOW COMPUTER & SATELLITE COMMUNICATION PROCEDURES

After you have been notified that EQT has installed the tap at your approved meter site and the MID number has been assigned, please follow the instructions below for the installation of the flow computer and satellite communication:

1. Contact Dan Smith or Rich Stenzel at Equipment & Controls Inc. (ECI) to place order for required equipment at (724) 746-3700. ECI will provide delivery and payment details. Typically, equipment is in stock and readily available for installation. ECI can provide a tentative installation date but cannot perform installation until EQT provides the release to install.
2. Contact Ron Mozer of Crystalline Technology at (719) 543-2577 to establish an account for web hosting on www.meterstar.com. Communication and web-hosting costs are paid directly to Crystalline Technology by the producer. Web access to data is provided as part of this service.
3. Following establishment of account with Crystalline Technology and approval from EQT for EFM installation, ECI will install all equipment and calibrate the site to EQT's requirements.
4. An overview and training session (on the equipment installed) can be arranged by contacting Equipment & Controls Inc. ECI will provide a training/familiarity session for all producers at **no-charge** in order to assure understanding of the equipment and the web interface. This session is highly recommended.
5. For after-market service and support or warranty claims, please contact Equipment & Controls Inc. directly at (724) 746-3700.